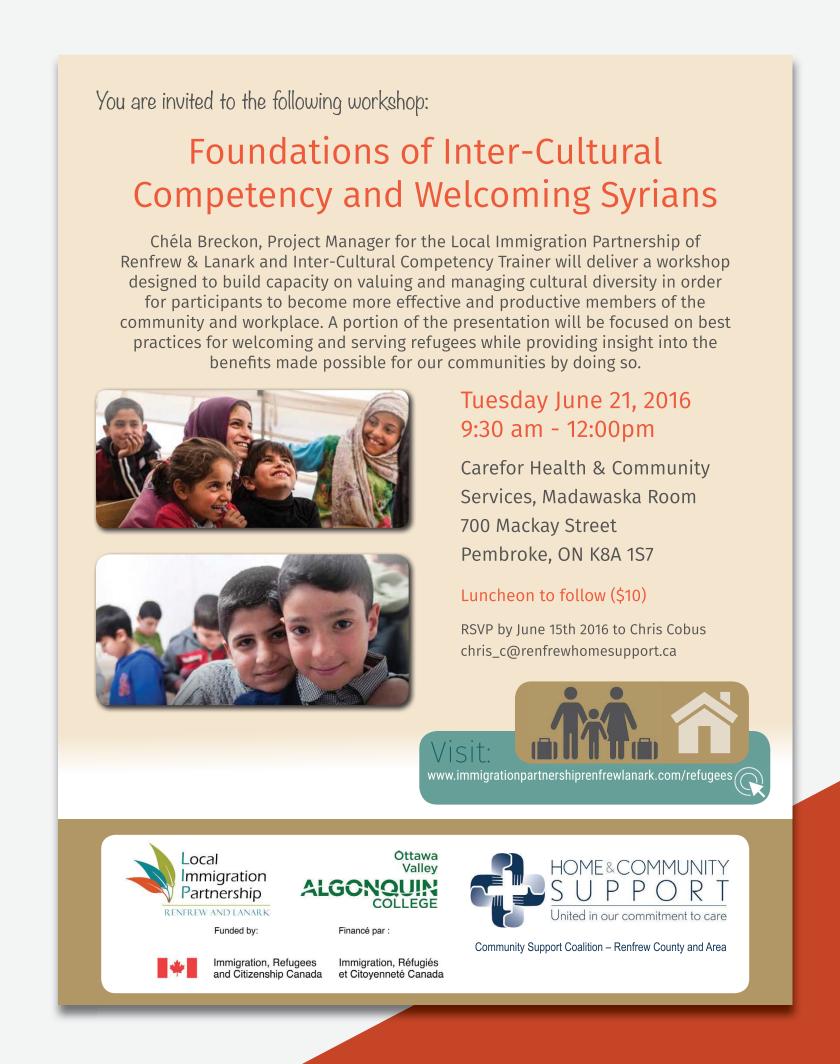
## Building Capacity

## Service Provider Readiness

A variety of training opportunities were hosted, coordinated and funded by LIP and partners in order to build capacity to serve and integrate the newcomer population in an improved way. LIP partnered with the Ontario Ministry of Agriculture, Food and Rural Affairs, the Ontario Ministry of Citizenship, Immigration and International Trade, the Community Futures Development Corporation of Renfrew County, The Labour Market Group of Renfrew & Lanark, Carefor Renfrew County, Chambers of Commerce, Employment Ontario, Madawaska Communities Circle of Health, various volunteer groups for the sponsorship of refugees, Algonquin College and others in order to offer the training. Over thirty training sessions, workshops and conferences were conducted within these sectors:

- Health Care Professionals and Staff
- Employers and Human Resource Staff
- Employment Ontario Consultants
- LIP Partner Organizations
- Organizational Leadership
- Community Members at Large
- Refugee Sponsorship Group Volunteers









## Outcome

Newcomers report that they are being well served, with a sense of 'no-wrong-door' access to public services. Service providers report that they are more able to serve and refer newcomer clients efficiently and at the same level as Canadian-born clients.



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