# Settling in French in Ontario Settlement Guide





# Background: The Francophone Integration Pathway

This guide is intended to be an information resource for front-line staff at Anglophone service providers to be able to more easily refer French-speaking clients to French services in their geographic areas. When inquiring about a client's official language preference, if they are French-speaking, you need to ensure they are aware of Francophone services and communities in Ontario. Integration program officers will be actively monitoring the implementation of the Francophone Integration Pathway (FIP), in accordance with Schedule 4 of the contribution agreement. More information is available in the "Guidance for Implementing the Francophone Integration Pathway" available in i<u>CARE</u>.

The FIP consists of a coordinated and integrated suite of (re)settlement services in French delivered by Francophone organizations that start before a client's arrival in Canada, and continue until citizenship is obtained. A key element in the implementation of the FIP is ensuring that newcomers are consistently aware of and referred to settlement and resettlement services offered by Francophone organizations in French (the principle of "par et pour"). All funded service provider organizations have a responsibility to work together to achieve this objective.

The Pathway is a major component of <u>IRCC's Policy on Francophone Immigration</u> and requires the engagement and collaboration of the entire settlement and resettlement sectors, as well as Francophone and non-Francophone recipient organizations.

# IRCC Funded Francophone Service Provider Organizations By Geographic Area

If you have no local Francophone stakeholders in your immediate area, you can contact your region's Réseaux en immigration francophone (RIF) for more information on how to connect French-speaking newcomers to local resources.

The list below includes information on all IRCC funded Ontario Francophone SPOs to whom Frenchspeaking clients can be referred. The information is divided into 4 geographic areas: 1) <u>Southwestern</u> <u>ON</u> 2) <u>Ottawa and Eastern ON</u> 3) <u>Greater Toronto Area</u> 4) <u>Northern ON</u>

If you wish to develop a partnership with an IRCC-funded Francophone organization, please connect with your Program Officer so they can help facilitate introductions. The RIF for your area is also a valuable resource to connect you with key local Francophone stakeholders.

# Indirect Service Providers

IRCC funds three RIFs in Ontario to provide indirect services with a focus on attracting, integrating, and retaining newcomers to Francophone communities. RIFs are responsible for effectively mobilizing and consulting key partners and playing an active role in the Francophone sector and settlement sector as a whole.

To learn more about the 3 Ontario RIFs and their Francophone partners, visit the links below:

Eastern Ontario RIF – <u>RSIFEO</u> - Conseil Économique & Social d'Ottawa Carleton

**Northern Ontario RIF – <u>RIFNO</u>** - *Le Carrefour francophone de Sudbury* 

**Southwestern Ontario RIF - <u>RIFCSO</u> -** *Centre de Santé Communautaire Hamilton-Niagara Inc.* 

# **Direct Service Providers**

The tables below contain location, contact information, and a basic services/program overview of IRCC-funded Francophone organizations across Ontario. For more information, you can click on the SPO name column, which has hyperlinks to SPO websites.

<u>City</u>	SPO's Name	<u>SPO's Site</u> <u>Name</u>	<u>Address</u>	Contact Information	Programs
Chatham	<u>Collège Boréal</u>	Collège Boréal Chatham	161 King Street W N7M 1E6	imm.chatham@ collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Hamilton	<u>Centre de Santé</u> <u>Communautaire</u> <u>Hamilton-</u> <u>Niagara Inc.</u>	Site de Hamilton	1320 Barton Street N L8H 2W1	905-528-0163 ext. 3226 and 3331	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Indirect Services
Hamilton	Collège Boréal	Collège Boréal Hamilton	120 King Street W L8P 4V2	imm.hamilton@coll egeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment

#### Southwestern Ontario - 5 organizations

London	<u>Carrefour</u> <u>Communautaire</u> <u>Francophone de</u> <u>London</u>		920 Huron Street N5Y 4K4	info@ccflondon.ca 519-673-1977	and Referrals, Information and Orientation, Support Services, Adapted CLIC Language Training Needs and Assets Assessment and Referrals, Community Connections, Information and Orientation, Employment Related Services, Support Services
London	<u>Collège Boréal</u>	Collège Boréal London	355 Wellington Street, suite 279 N6A 3N7	imm.london@ collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Waterloo/ Guelph- Wellington	<u>Conseil scolaire</u> <u>catholique</u> <u>MonAvenir</u>	TEE - Conseil scolaire catholique MonAvenir. Ecole Secondaire Catholiqu Pére-René- De-Galinée	450 Maple Grove Rd N3H 4R7	Consult the weblink for city-specific contacts : <u>Services</u> <u>d'accueil et</u> <u>d'intégration des</u> <u>personnes</u> <u>nouvellement</u> <u>arrivées - Csc</u> <u>MonAvenir</u>	TEE Services
Welland	<u>Centre de Santé</u> <u>Communautaire</u> <u>Hamilton-</u> <u>Niagara Inc.</u>	Site de Welland	810 East Main L3B 3Y4	905-734-1141 ext. 2278 and 2235	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Indirect Services
Windsor	<u>Centre</u> <u>Communautaire</u> <u>Francophone De</u> <u>Windsor-Essex-</u> <u>Kent Inc.</u>	Centre d'orientatio n des adolescents & TEE - Conseil Scolaire Providence	720 Ouellette Ave N9A 1C2	info@ ccfwek.org	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services

Windsor	<u>Collège Boréal</u>	Collège Boréal Windsor	7515 Forest Glade Drive N8T 3P5	imm.windsor@ collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Windsor	<u>Collège Boréal</u>	Collège Boréal Windsor	615 Ouellette Avenue N9A 4J4	imm.windsor@ collegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services

# Ottawa and Eastern Ontario – 8 organizations

<u>City</u>	SPO's Name	<u>SPO's Site</u> <u>Name</u>	<u>Address</u>	Contact Information	Programs
Cornwall	<u>Conseil</u> <u>Economique &amp;</u> <u>Social d'Ottawa</u> <u>Carleton (CESOC)</u>		237 Water St E K6H 1A2	613-248-1343, poste 301 inforpar@cesoc.ca	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services, RAP Services, Indirect Services
Cornwall	Collège La Cité		1650 Second St E K6H 2C3	Ica@collegelacite.ca 1-800-267-2483, ext. 2475 613-742-2483, ext. 2475	Language training (CLIC classes)
Hawkesbury	Conseil Economique & Social d'Ottawa Carleton (CESOC)		134 Main St E K6A 1A3	613-248-1343, poste 301 inforpar@cesoc.ca	Employment Related Services, Community Connections, Indirect Services, Information and Orientation

Kingston	Association	Association canadienne-	760 Highway	info@acfomi.ca	Employment
	<u>canadienne-</u> française de	française de	Fifteen, Suite 11 K7L 0C3	(613) 546-7863	Related Services, Community
	l'Ontario, Conseil	l'Ontario,			Connections, Needs
	régional des	Conseil			and Assets
	Mille-Îles	régional des			Assessment and
		Mille-Îles			Referrals,
					Information and
					Orientation, Support
					Services
Ottawa	<u>Centre des</u>	CSC Vanier –	290 Dupuis Street	cscv@cscvanier.com	Employment
	<u>services</u>	Main	K1L 1A2	613.744.2892	Related Services,
	<u>communautaires</u>	Location			Community
	<u>de Vanier</u>				Connections, Needs
					and Assets
					Assessment and
					Referrals, Information and
					Orientation, Support
					Services
Ottawa	Centre des	CSC Vanier –	270 Marier Ave	cscv@cscvanier.com	Employment
	services	Francophone	K1L 5P8	613.744.2892	Related Services
	communautaires	Centre			
	de Vanier				
Ottawa	Collège La Cité	Campus	C3080-801,	lca@collegelacite.ca	Employment
		d'Ottawa	Promenade De	1-800-267-2483,	Related Services,
			L'aviation	ext. 2475	Information and
			K1K 4R3	613-742-2483, ext.	Orientation,
				2475	Language Training,
	0 11		C 11 407 045	642 242 4242	Support Services
Ottawa	<u>Conseil</u>	CESOC	Suite 107 – 815	613-248-1343 <i>,</i>	Employment
	Economique &	Bureau	Boulevard St	poste 301	Related Services,
	Social d'Ottawa Carleton (CESOC)	Principal	Laurent K1K 3A7	inforpar@cesoc.ca	Community Connections, Needs
			KIK SA7		and Assets
					Assessment and
					Referrals,
					Information and
					Orientation, Support
					Services, RAP
					Services, Indirect
					Services
Ottawa	<u>Coopération</u>		404 Macarthur	contact@cican.ca	Language Training
	Intégration		Ave	613-805-3437	
	Canada Inc		K1K 1G8		

Ottawa	<u>Société</u>	SEO Ottawa	214 Montreal	613-590-2493	Employment
	économique de		Road, Suite 202		Related Services,
	l'Ontario (SEO)		K1L 8L8		Needs and Assets
					Assessment and
					Referrals

# **Greater Toronto Area - 8 organizations**

<u>City</u>	SPO's Name	SPO's Site	Address	Contact Information	Programs
		Name			
Etobicoke	<u>Centre ontarien</u> <u>de prévention</u> <u>des agressions</u> (COPA)		503-295 The West Mall M9C 4Z4	info@infocopa.com 416-466-7490	Coordinating body for all Ontario SPOs that offer Settlement Workers in Schools programming in French (also known as <b>TEE</b> - Travailleurs de l'établissement dans les écoles). If you have questions about TEE programming, you can contact COPA.
Mississauga	<u>Collège Boréal</u>	Collège Boréal Mississauga Campus	50 Burnhamthorpe Road W, Suite 300 L5B 3C2	imm.mississauga@c ollegeboreal.ca	Language Training, Employment Related Services, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Mississauga	<u>Connecture</u> <u>Canada</u>		1030 Kamato Road, Suite 201 L4W 4B6	info@connecture.ca 905-366-1021	Information and Orientation, Employment Related Services, Support Services
Mississauga	<u>Centre</u> <u>Francophone du</u> <u>Grand Toronto</u>	Services d'établissem ent, emploi & aide juridique	Office 601 - 3660 Hurontario Street L5B 3C4	infos@centrefranco. org 437-317-5648 877-480-5540	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services. Mentorship program for internationally

					trained professionals: Experica.
Newmarket	Association des francophones de la région de York		1145 Nicholson Rd, Unit 1, 2 <sup>nd</sup> floor L3Y 9C3	tee.communautaire @afry.ca (289) 552-4297	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Oshawa	<u>Conseil des</u> <u>organismes</u> <u>francophones de</u> <u>la région de</u> <u>Durham</u>	Conseil des organismes francophon es de la région de Durham	57 Simcoe Street, Suite 2d L1H 4G4	etablissement @cofrd.org (905) 434 4989	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Scarborough	Maison d'hébergement pour femmes francophones- La Maison		255 Morningside Ave, 25029 M1E 0A7	info@lamaison- toronto.org 647-777-6419	Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Scarborough	<u>Centre</u> <u>Francophone du</u> <u>Grand Toronto</u>	Services d'établissem ent	2202 Eglinton Ave - Suite 116 M1L 2N3	infos@centrefranco. org 416 922-2672	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services
Toronto	<u>Conseil scolaire</u> <u>catholique</u> <u>MonAvenir</u>	TEE - Conseil scolaire catholique MonAvenir	110 Drewry Ave M2M 1C8	416-397-6564	TEE services
Toronto	<u>Centre</u> <u>Francophone du</u> <u>Grand Toronto</u>	Siege Social	555 Richmond Street W, Suite 304 M5V 3B1	infos@centrefranco. org 416 922-2672	Employment Related Services, Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support

					Services. Entrepreneurship program for women: Cuisine preneur, Mentorship program for internationally trained professionals (newcomers): Experica.
Toronto	<u>Centre</u> <u>Francophone du</u> <u>Grand Toronto</u>	Centreville, Centre Jean- Luc Bernard	20 Lower Spadina Ave M5V 2Z1	infos@centrefranco. org 416-203-1220	Community Connections, Information and Orientation, Support Services
Toronto	<u>FrancoQueer</u>		543 Yonge St- 4th Floor M4Y1Y5	<u>cif@francoqueer.ca</u> (647) 709-2600	*Targeted to 2SLGBTQIA+ French speaking newcomers and refugees in the Greater Toronto Area. Community Connections, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services.d
Toronto	<u>Société</u> <u>économique de</u> <u>l'Ontario (SEO)</u>	SEO Toronto	273 Richmond St W, Suite 100 M5V 1X1	416-596-0220	Employment Related Services, Needs and Assets Assessment and Referrals

# Northern Ontario - 6 organizations

<u>City</u>	SPO's Name	SPO's Site	Address	Contact Information	Programs
		<u>Name</u>			
Hearst to	Le Groupe		Hearst Office -	Hearst Office - 705	Community
Smooth Rock	InnovaNor		60, 9th Street,	372-1781, ext 112	connections,
Falls	(Northeastern		POL 1NO		information and
	<u>Ontario</u>			Kapuskasing Office –	orientation, Needs
	<u>Settlement</u>		Kapuskasing	705 – 372-1781, ext	and Assets
	Services)		<b>Office –</b> 75	214	Assessment and
			Queen St		Referrals
			P5N 1H5		
Sudbury	Centre de santé		19 Frood Rd	705-670-2166	Information and
	<u>communautaire</u>		P3C 4Y9		Orientation,

Sudbury	<u>du Grand</u> <u>Sudbury</u> <u>Collège Boréal</u>	Collège Boréal Sudbury	2666 Main Street POM 1E0	imm.sudbury@ collegeboreal.ca	Community Connections, Needs and Assets Assessments and Referrals, Support Services Language Training, Needs and Assets Assessment and Referrals, Information and
Sudbury	Le Carrefour		27 Larch Street	info@carrefour.ca	Orientation, Support Services This SPO is the
Suubury	<u>francophone de</u> <u>Sudbury</u>		P3E1B7	705 675-6493	Northern ON RIF and offers indirect services.
Sudbury	<u>Société</u> <u>économique de</u> <u>l'Ontario (SEO)</u>	SEO Sudbury	19 Frood Rd P3C 4Y9	705-479-0116	Employment Related Services, Needs and Assets Assessment and Referrals
Thunder Bay and Northwestern Ontario	Association des francophones du Nord-Ouest de l'Ontario (AFNOO)		234 Van Norman St P7A 4B8	Contact us : <u>here</u> 1 888 390-7069	Needs and Assets Assessments and Referrals, Information and Orientation, Community Connections, Employment Related Services, Support Services
Timmins	<u>Collège Boréal</u>	Collège Boréal Timmins	330 2nd Ave P4N 8A4	imm.timmins@colleg eboreal.ca 705-268-3800	Language Training, Needs and Assets Assessment and Referrals, Information and Orientation, Support Services

#### Specialized programming, Welcome centres, and Virtual programming

Below are a few specialized IRCC-funded projects that may be of interest to you.

#### 1) <u>Pearson Airport – Centre Francophone du Grand Toronto</u>

The Centre Francophone du Grand Toronto (CFGT) provides services 7 days a week to ALL newcomers at the Pearson airport who arrive in terminals 1 and 3. They have a welcome kiosk where they distribute information kits to eligible clients, refer eligible clients of all linguistic backgrounds to Francophone and Anglophone settlement organizations and provide them with resources, and connect these clients with settlement organizations according to their city of destination across Canada (outside of Québec).

In particular, for French-speaking clients settling in Ontario, an information booklet or USB key containing all IRCC-funded Francophone settlement services is provided along with a list of organizations in the destination city/region. CFGT encourages the clients to contact any of the organizations listed.

Additionally, CFGT has a digital platform, the Pearson Platform, that helps to facilitate connections between newcomers and IRCC-funded Francophone settlement partners in Ontario. This platform allows for new arrivals to have support and settlement information readily available.

The hours of operation for Terminals 1 and 3 are as follows:

# Terminal 1

Monday to Friday: 7:30 a.m. to 10:00 p.m. Saturday and Sunday: 7:30 a.m. to 4:30 p.m.

#### Terminal 3

Monday to Friday: 8:30 a.m. to 10:00 p.m. Saturday and Sunday: 10:00 a.m. to 4:30 p.m.

For more information, consult: <u>CFGT Pearson (centrefranco.org)</u> You can also contact them here: **Phone #:** 437-317-5648 **Email:** <u>infoSNA@centrefranco.org</u>

#### 2) <u>Point d'Accueil Francophone – Ottawa</u>

The Point d'Accueil Francophone (PAF) or Francophone welcome/reception point, is a single point of entry located in Ottawa designed to guide and inform French-speaking newcomers as well as quickly refer clients to Francophone services, so they can make informed choices for their successful integration into the Francophone community in the Ottawa region and surrounding areas.

The PAF is operated in a single location (130 Slater Street, Suite 1220, Ottawa, ON K1P 6E2) by 10 Francophone partners in the greater Ottawa area and offers pre-arrival services, settlement services, education, employment, training and more.

For more information, consult: <u>Services – Point d'accueil francophone (pafottawa.ca)</u>

#### 3) Adapted Language Training – College Boreal

Language training adapted to the needs of French-speaking newcomers settling in Francophone minority communities (FMCs), in support of the Francophone Integration Pathway. This programming targets eligible French speaking or allophone clients across the Greater Toronto Area, the Central Southwestern Area, and the Northern area of Ontario in FMCs who cannot attend LINC or CLIC classes due to personal obligations or geographical constraints. This adapted language training offers a combination or sequencing of English (LINC) or French (CLIC), or both, language instruction.

Clients that meet this criteria can be referred to the program by contacting College Boreal.

For more information, consult: <u>Language Training Adapted for Newcomers in Francophone</u> <u>Minority Communities Funding Guidelines - Canada.ca</u>

#### 4) <u>Welcoming Francophone Communities</u>

The Welcoming Francophone Communities (WFC) initiative represents 14 areas across Canada that have been selected to welcome and support French-speaking newcomers in their new community. These 14 WFCs do everything they can to support French-speaking newcomers in their plans to live in Canada. Funding is provided through the <u>Action Plan for Official Languages</u> and IRCC manages the WFC contribution agreements.

Ontario has 3 Welcoming Francophone Communities. To learn more, click on the links below:

- 1) <u>Sudbury</u>
- 2) Hamilton
- 3) <u>Hawkesbury</u>

IRCC has created promotional videos for each community, which can be found here: <u>Welcoming</u> <u>Francophone Communities</u>

# Online and Technology Resources for French-speaking Newcomers

1) Orientation to Ontario



COSTI, in partnership with IRCC and the Government of Ontario, has created a bilingual web platform entitled Orientation to Ontario that contains French webinars and workshops for clients to access. Workshops are offered by <u>different SPOs</u> across Ontario, in-person and virtually, and in multiple different languages.

The O2O program objective is to ease the transition of newcomers by providing access to standardized information about settling in Ontario and connecting newcomers to community services shortly after arrival. There are over 35 different webinars available in French, English, and Arabic. The webinars cover various topics, including finances and budgeting, job searching, finding a place to live and more.

For more information, consult the following links:

Webinaires | Orientation to Ontario (orientationontario.ca)

Ateliers | Orientation to Ontario (orientationontario.ca)

### 2) OCASI Resource: French Guide

The Ontario Council of Agencies Serving Immigrants (OCASI) has created resources that IRCC funded organizations can access to assist with providing services to newcomers.

# **Premiers Jours**

Le présent guide vous fournit toute l'information dont vous aurez besoin au cours de vos premières semaines en Ontario.

For French-speaking clients, there is a guide entitled "A Guide to your first two weeks in Ontario", available in English and in French. The guide can be found here: <u>Premiers Jours</u> (etablissement.org)

#### 3) GuideMoi App

The GuideMoi app was created by the Southwestern Ontario RIF (Centre de Santé Communautaire Hamilton-Niagara Inc.) and was funded by IRCC. GuideMoi was initially developed to highlight the Francophone services available across Southwestern Ontario, however, work is still ongoing to add information and links to other areas of Ontario.

Once downloaded, the app will prompt clients to answer a few questions based on their immigration situation and will then formulate a list of tasks for them to complete related to their settlement journey. It also includes links to Ontario Francophone service providers within the app.



The app is free and is dedicated specifically to French-speaking immigrants who wish to or have just settled in Ontario, Canada.

#### 4) My New Community / Ma Nouvelle Communauté

The Windsor-Essex Local Immigration Partnership (WE LIP) launched the My New Community / Ma Nouvelle Communauté website in both French and English to help newcomers, immigrants, and refugees find local programs and services in the Windsor-Essex region. This was created in partnership with the Centre communautaire francophone Windsor-Essex-Kent Inc, Comité local en immigration francophone Windsor Essex Chatham Kent, the City of Windsor, and WE LIP. The website helps identify resources like: Child and Youth Services, Community Services, Education, Emergency First Responders, Employment Services, Food Banks, Government and Social Services, Health Services, Housing Services.



Visit the English version: <u>MyNew Community (arcgis.com)</u> Visit the French version: <u>MaNouvelle Communauté (arcgis.com)</u>

# French-Language School Boards<sup>1</sup>

There are <u>twelve French-language school boards in Ontario</u>, with more than 470 Frenchlanguage elementary and secondary schools. There is also the <u>Consortium Centre Jules-Léger</u>, which operates a French-language provincial school and demonstration school for students who are deaf, blind, deafblind or who have severe learning difficulties.

Below is a list of French-language school boards in Ontario, including their contact information.

Conseil scolaire Viamonde		Conseil scolaire public du Nord-Est de l'Ontario	
Toronto offices:	Welland offices:	Email: information@cspne.ca	Email: information@cspne.ca
116 Cornelius Parkway	1 Vanier Drive	North Bay (head office):	Timmins (regional office):
Toronto, Ontario M6L 2K5	Welland, Ontario L3B 1A1	820 Lakeshore Drive C.P. 3600	111 Wilson Avenue Timmins, Ontario
	<u>Tel: 905-732-4280</u>	North Bay, Ontario	P4N 2S8
	Fax: 905-732-1628	P1B 9T5	

### French-language Public School Boards (4)

<sup>&</sup>lt;sup>1</sup> Source: <u>French-language education | ontario.ca</u>

Tel: 416-614-0844   Fax: 416-397-2072   Toll-free: 1-888-583-5383	Fax: 705-472-5757 Fax	: 705-264-1119 :: 705-264-4037 I-free: 1-877-464-1119	
Conseil scolaire du Grand Nord de l'Ontario		onseil des écoles publiques de l'Est de l'Ontario (CEPEO)	
296 Van Horne Street	2445 St-Laurent Boulevard		
Sudbury, Ontario	Ottawa, Ontario		
P3B 1H9	K1G 6C3		
<u>Tel: 705-671-1533</u>	Tel: 613-742-8960		
Fax: 705-671-1720	Fax: 613-747-3810		
Toll-free: 1-800-465-5993	Toll-free: 1-888-332-3736		

# French-language Catholic School Boards (8)

Conseil scolaire catholique MonAvenir		Conseil scolaire catholique de district des Grandes	
		Rivières	
Email: commentaires@cscmonav	Hamilton office:	Email: cscdgr@cscdgr.education	New Liskeard office:
enir.ca			
	52 Pearl Street South	Timmins office:	21 Armstrong Street
Toronto (head office):	Hamilton, Ontario	896 Riverside Drive	P.O. Box 4030
110 Drewry Avenue	L8P 3W8	Timmins, Ontario	New Liskeard,
Toronto, Ontario		P4N 3W2	Ontario
M2M 1C8	Tel: 905-524-2503	<u>Tel: 705-267-1421</u>	POJ 1PO
Tel: 416-397-6564	Fax: 416-397-6576	Fax: 705-267-7247	Tel: 705-647-7304
Fax: 416-397-6576	Toll-free: 1-877-646-	Toll-free: 1-800-465-9984	Fax: 705-647-8410
Toll-free: 1-800-274-3764	9091		Toll-free: 1-800-461-
			<u>3288</u>
		Kapuskasing Office:	Hearst office:
		1-10 Cité des jeunes Boulevard Kapuskasing, Ontario P5N 2K2 Tel: 705-335-6091 Toll free: 1-800-228-2021 Fax: (705) 335-8258	30 10 <sup>th</sup> Street Hearst Ontario POL 1N0 Tel: 705-362-4337 Toll free: 1-888-659- 4337 Fax: 705-362-8093
Conseil scolaire de district catholique de l'Est ontarien		Conseil des écoles catholiques du Centre-Est	
Email: <u>courriel@csdceo.org</u>		Email: accueil@ecolecatholique.ca	
875 County Road 17 L'Orignal, Ontario		4000 Labelle Street	

K0B 1K0	Ottawa, Ontario	
Tel: 613-675-4691	K1J 1A1	
<u>Tel: 613-675-4691</u> Fax: 613-675-2921		
	<u>Tel: 613-744-2555</u>	
Toll-free: 1-800-204-4098	Fax: 613-746-3081	
	Toll-free: 1-888-230-5131	
Conseil scolaire catholique Providence	Conseil scolaire catholique NOUVELON	
Email: communications@CscProvidence.ca	Email: <u>info@nouvelon.ca</u>	
7515 Forest Glade Drive	201 Jogues Street	
Windsor, Ontario	Sudbury, Ontario	
N8T 3P5	P3C 5L7	
Tel: 519-948-9227	Tel: 705-673-5626	
Fax: 519-948-1091	Fax: 705-669-1270	
	Toll-free: 1-800-259-5567	
Conseil scolaire catholique Franco-Nord	Conseil scolaire de district catholique des Aurores	
	boréales	
Email : information@franco-nord.ca	Email: info@csdcab.on.ca	
681-C, Chippewa Street West	180, avenue Park, suite 210	
North Bay, Ontario	Thunder Bay, ON P7B 6J4	
P1B 6G8	Tel: 807-344-2266	
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# Other Francophone Services in Ontario

Under Ontario's <u>French Language Services Act</u>, there are <u>designated areas</u> where ministries must provide services in French. Some agencies that provide services on behalf of Ontario ministries also provide these services in French (i.e. hospitals, children's aid societies, community agencies). These agencies have "partial designation".

There are more than <u>250 designated agencies</u> who provide services in French across Ontario.